



BLU News!

August & September 2018

BLU & BLSG AGM

Will be taking place on Saturday 22nd September 2018 in the Whippersnappers' room from 9.30am-12.30pm.

USER SURVEY

Fusion is carrying out a user survey in August, please help them by filling in the form which will be sent out soon.

SUMMER SWIM PASS

Summer swim passes are on sale and run until 30th September 2018, available from reception.

Current prices are:

Adult: £116.41

Junior: £78.41

Family: (2 adults and 2 under 16s) £296.90

Concession: £97.30

Family Concession: (2 adults & 2 under 16s) £198.71

Early Morning season ticket (6-10am Mon-Fri): £76.13

STUDENT SUMMER MEMBERSHIP OFFER

£35 for 6 weeks from date of purchase with a valid student card, offer ends on 10th August.

THE LIDO CAFÉ CLOSURES

Sat 4th Aug

Closing 2pm for wedding / Kitchen closes 1pm

Hut Open

Sat 18th Aug

Closing at 11am for wedding / Kitchen closes 10am

Hut Open

Sat 25th August

Closing at 11am for wedding / Kitchen closes 10am

Hut Open

Sat 1st Sept

Closing at 11am for wedding / Kitchen closes 10am

Hut Open

Fri 7th Sept

Closing at 11am for wedding / Kitchen closes 10am

Sat 15th Sept

Closed all day for wedding

LUNA CINEMA

Private Event - Luna Cinema 7th August – pool closes at 5pm.

[The Shape of Water](#) is coming to Brockwell Lido, September 27th. Book now!

MANAGERS' MEETING

BLU reps meet with Lido managers every two months. Please let us know if there is anything you would like us to discuss. Compliments, complaints, suggestions all welcome. If you don't tell us about a problem, we can't fix it! If you have ideas, let us know. We've launched a #TellBLU on our Twitter & Facebook sites where you can tell us what you think - good, not so good or indifferent. ALL views are important, as we have monthly meetings with Lido Management where we raise user concerns.

LIDO CAR PARK

Parking enforcement is in effect, please make sure you are parked in the correct bays as tickets will be issued. Drivers who park in disabled bays (without a blue badge), loading bays or even try and squeeze into the motor cycle bays (yes, a few drivers have been wedged in unable to leave) BEWARE! PLEASE don't do it.

GYM

Not everyone can carry heavy weights, especially around the bigger leg press. Please, if you are using weights on this machine, can you remove them for the next user. It hurts and it's a waste of time if a user has to remove YOUR heavy weights. **IF ITEMS ARE TOO HEAVY TO PUT BACK, THEN THEY ARE TOO HEAVY TO BE PICKED UP IN THE FIRST PLACE.** The same applies to putting back equipment and weights in the correct places rather than just leaving everything on the floor for someone else to sort out. The fitness team are not responsible for tidying after use, users are responsible. If users are caught leaving things around and not putting kit back, Fusion will start to implement suspensions on usage. We have a fantastic fitness suite – please can we all take care of it, keep it in good shape and be considerate of those users coming to equipment after you have finished. Thank you.

HEALTH SUITE

A polite notice to all users that no oils, salts or body lotions are to be used anywhere in the health suite and please note **SHAVING IS NOT PERMITTED.** Several people have been politely asked to refrain from this, it is highly unpleasant for other users. We would also like to advise that food is also not permitted within the Health suite area. Please shower before and after you use the sauna, steam room and hydrotherapy pool. It's up to everyone to help keep this facility clean by following all rules. BLU members may ask you to stop doing any of the above if they see you, respect everyone's wishes. If you are walking between the pool and the dry side, **PLEASE** wear footwear and avoid dripping on the floor in reception to avoid accidents.

DRY SIDE LOCKERS

Many lockers are being left locked, empty and open which means no one else can use them. This happens all the time, every day, and it is annoying. Lockers are not for overnight storage use and they are not to be left locked, open and empty for any reason. Please unlock them and leave them unlocked for other users. If you find a locker in this condition, please report it to reception asap, they will then unlock it. If they don't know about it, they cannot resolve the issue. Anything left in lockers overnight will be removed.

CLASS CANCELLATIONS

Fusion HQ have changed the cancellation time to **FOUR HOURS** prior to the start of a class. If you do not cancel at least four hours in advance you will be charged and unable to book until you have paid. This is to allow those on a wait list time to get to a class and make arrangements if need be. In the past, too many people have cancelled an hour before class, which gives those on a wait list little time and this means classes are not full where they could and should be.

SOCIAL MEDIA MANNERS

BLU does not condone and will not tolerate bullying or harassment via social media or in person, of Lido users and staff. We will take all necessary measures to deal with any unsavoury behaviour.

BLU MEMBERSHIP

BLU relies on you, our members, to give us credibility and influence when it comes to taking ideas and complaints to Fusion. Could you get a friend who uses the Lido to [join us](#)? There's no fee, no annoying emails, one Newsletter every month, and if you're interested in being more involved in the present and future of the Lido and BLU, we'd love to hear from you.

BLU

BLU is the only official Lido users' group who speak for YOU with Fusion and try and right any user issues. If you see a problem tell a member of BLU or a member of staff and we will do our best to resolve all issues asap. BLU has regular meetings with Lido managers and The Lido Café. Please let us know what you would like us to discuss by emailing info@brockwelllido.com or come find us, one of us can usually be found in the gym, studio, poolside or spa!

BLU WEBSITE - www.brockwelllido.com

PLEASE NOTE, ANY PHOTOS USED ON OUR WEBSITE AND SOCIAL MEDIA MAY NOT BE USED WITHOUT PRIOR PERMISSION FROM BLU.