

BLSC Minutes– 5th August 2024

Present: Hannah Bennett (Fusion), Richard Allan (Fusion), Matthew Saunders (Fusion), Scarlett Hayward (Fusion), Mark Rogers (Fusion), Julio Barros (Fusion), Simon Harris (SH) (Lambeth), Marc Meryon, Ben Longman, Stephen Trowell, Giles Gibson, Sophia Marsh, Noreen Stewart

Apologies: Guy Wickett, Michael Boyle, Suzy Hogarth (SHO)

- Welcome from the chair
- Actions from the last meeting
- Fusion Quarterly Report review
- AOB
- AGM

Welcome

Acting Chair Simon Harris introduced the meeting and summarised outcomes and actions from the previous meeting.

Review of Fusion quarterly report

- NPS is increasing. Membership figures have increased through 2024. BLSC feedback – we need year on year comparison or the membership numbers are meaningless. MR – Fusion will recirculate the report.
- Pool and staff get positive feedback. Cleanliness, changing rooms and equipment continue to attract very negative comments. BLSC feedback– many spin bikes are not working. Fusion have outlined a long list of repairs and maintenance. There are delays on fixing lockers.
- Fusion is undertaking a major revision of their website.
- Booking: Fusion have increased capacity in the booking system. BLSC feedback – the concession process hard to navigate; walk in process not totally clear
- Energy: BLSC feedback: energy reported data needs to be reported in a comparative way
- Community: 60 children joined a Streamline Swims-run coaching session. 38 inquiries through health and wellness / GP referral scheme; Fusion are running more community projects in Q3, including the wellness scheme and working with London Sport.

AOB

- Hydrotherapy pool – no update/progress. Fusion are looking at funding to get it renovated.
- Outdoor sauna – BLSC have emphasized that in order to get the sauna in for the winter season it will need to get requisite permissions.
- Lockers - aim to be fixed by end of August; the fix will be repair, not replacement.
- Weekend classes – users are asking for more classes at weekends; Fusion: Fusion are looking to hire more instructors who will work weekends
- Brompton cycles – Fusion will looking into policy of allowing folding bikes.
- Disabled hoist – Fusion will revert.
- Spin bikes – Fusion have a new service partner and will be replacing the bikes in the near future but there are no firm dates.
- NS – offered her assistance for community outreach

AGM

Aim is for a Sunday in November. Committee will circulate possible dates.