

BLSC Minutes, 3rd August, 2021

Attending: Stephen Trowell (Chair), Ben Longman, Susy Hogarth, Lara Mifsud-Bonici, Giles Gibson, Miranda Payne, Steve Embleton (Fusion)

Apologies: Michael Boyle, Jason DaPonte

1. Booking system

The committee debated the relative merits and demerits of the booking system and whether it preferred it to remain or not, with no clear consensus.

2. Spa

The committee asked when the spa at the lido would reopen. The planned opening date was Wednesday that week

3. Outdoor sauna

The committee discussed plans for an outdoor sauna. L-MB had talked to planning colleagues. SE has agreed draft commercial plans with Fusion and was organising quotes for build and installation.

4. The centre's place in the community

The committee discussed how to develop the lido's place in the community and how it could support other groups that use the park, such as the BMX riders, St Matthews football club and others. SE said that Fusion was looking at membership options for under-represented groups. GG requested free GP renewals for a month during off peak times.

5. Concessions

The committee raised concerns about whether concession users could find out clearly about concessions and how they can access them. It also requested information on [how](#) many customers are on concessionary rates and what percentage of total users this represented. GG asked whether a potential customer who didn't have the app and walked into the site could sort it out there and then. SE responded that anyone who wants to book a concessionary slot needs to have proof of concession but that the process needs to be made clearer.

6. Statistics

The committee raised the point that in previous BLSC quarterly reports Fusion have given it statistics of users - by age, sex, ethnicity, disabled, etc. SE confirmed he would share user statistics.

7. BLSC relationship with Fusion

The committee raised the concern that without up to date financial information from Fusion it could not effectively have meaningful dialogue about pricing, maintenance, and development etc. It also requested more explanation of centralised costs on the P&L going to Fusion. The Chair suggested that the committee go through financials in more detail in a subsequent meeting in September.

8. AOB

The Chair reiterated thanks from the committee to SE and his team for all their hard work.