

BLU Meeting - 17th March, 2020, by telephone conference

Attendees: Guy Wickett, Stephen Trowell, Ben Longman, Adam Bryan, Jason DaPonte

Also present: Alison Hicks, Cris Aniszewski

Minutes

1. Introductions

The Chair welcomed attendees and outlined the agenda for the meeting.

2. Co-opting new members

Alison Hicks and Cris Aniszewski introduced themselves and what they could bring to BLU. Alison Hicks was unanimously co-opted to join BLU.

3. How we interact with Fusion

The Chair led a discussion of how BLU can improve its interaction with Fusion. In particular, focusing on communications channels, what to prioritise, and how to delimit interactions to ensure our message is clear.

4. Mission and vision

Because of the number of new members, the committee discussed its purpose, what each member wanted BLU to achieve, and goals for the next twelve months.

5. Comms + website + noticeboard

The committee agreed to relaunch the website, and discussed its communications focus online, via social media and with the newsletter.

6. BLSC meeting follow up

Stephen Trowell and Guy Wickett led an update for members following up from March's steering group meeting. The update included issues around the renovations, the relationship with Fusion, pricing for 2020 and the impact of coronavirus for Brockwell Lido.

7. Behaviour policy and escalation

The committee agreed that Fusion needs a clearer process to deal with cases where a user of the lido have unacceptable behaviour towards other users or staff.

8. AOB