

## BLU Meeting 16<sup>th</sup> June 2023

BLU: Ben Longman, Stephen Trowell, Martin Duncan

BLSC attendees: Giles Gibson, Susy Hogarth, Michael Boyle

Lambeth Council: Simon Harris

Fusion: Martin Pask

The purpose of the meeting was to agree with Fusion on a site visit to Brockwell Lido existing and recurring issues raised by users about the site, to agree resolution and timeline for resolution.

### Agenda:

- Issues with the classes
- Issues with the spa
- Issues the changing rooms
- Issues with the gym
- Issues with the pool
- Timeline for resolutions

### Summary of actions:

Number of action	Facility	Actions to be taken and when by Fusion	Additional comments
1	12 spin bikes are broken Other equipment also needs to be fixed	To be fixed by the end of July	A new contractor to review and fix equipment in July To provide details of the contractor to stakeholders Potentially numbering of equipment and staff to look at breakages and report.
2	Use of spin room	Discussion on making this a multi use eg dance studio for older ladies	
3	PA system not working	Fusion to review and feedback by July	
4	Decoration of walls	Painting	Not a priority at this stage
5	Reception	Ensuring staff have relevant information on programmes, timing etc.	Do staff have a uniform?
6	Cleaning throughout the site and collection of rubbish bins	Staff to be recruited, consistent cleaning throughout the pool, changing, gym, studios etc	Evidence of cleaning regimes
7	Dirty windows	Understanding from Fusion on timings of window cleaning	
8	Cables and trunking in the gym	Boxes, cables and trunking to be looked at and hidden away in boxes, attached to the floor, walls etc End of June	

9	Floor mats	Broken floor mats and damaged ones removed by end of June	
10	Steam room, spa	Rooms to be fixed by the end of June	
11	Spa changing rooms and toilets	Toilets require cleaning Lockers fixed Showers to work Water systems to work consistency	Contractor on site June
12	Ladies and men's changing facility	To be completed by the mid of July	
13	Landscaping	To be reviewed and tidied to stop ants, wasps, rats from making home	
14	Disabled hoist	To be fixed asap	
15	Dance studio	To be cleaned and given a make over	
16	Marketing and bookings systems	Look at systems, promotion, app including promoting pool temperature, closures, issues etc.	One of the priority areas
17	Community engagement	Community engagement plan to be written with Lambeth by end of July	
18	Recruitment	Staff needed especially a GM by end of July.	
19	Cracks in walls by outdoor showers	Requires attention	
20	Outdoor steam room now storage	Long term approach to be discussed	