

Minutes

Brockwell Lido Steering Committee Meeting

6:00pm on Tuesday 7th October 2025

(Over Teams)

Present: Marc Meryon (Chair), Michael Boyle, Giles Gibson, Noreen Stewart, Tina McKenzie, Sophia Marsh

In attendance: Simon Harris (Leisure Services Manager, Lambeth), Bert Greenwood, (New Regional Manager, Fusion) Scarlett Hayward (Centre Manager, Fusion), Mark Rogers (Fusion), Matthew Saunders (Former Regional Manager, Fusion), Hannah Bennett (Fusion)

Apologies for absence

Apologies: Ben Longman, Suzy Hogarth

Approve Minutes of Meeting

The Committee considered and approved the notes of their meeting held on 9th September 2025

Membership

Ian Matthews has resigned. BLU will nominate a new person to replace him and to act as Secretary to the Committee.

Matters arising

General Update

Mark gave an update on Fusion's financial position and then on current issues regarding the Lido facilities. Covid/cost-of-living/utilities/rent increases and national insurance increases have had a major effect on the business. The accounts have yet to be signed off. Fusion now operates far fewer facilities and so its HQ functions have recently been restructured.

Re the Lido:

The turnstiles have been repaired.

Gym equipment - Marc reported that some users had complained that lots of equipment was out of order. Scarlett said it was just one cross trainer, one bike and one other the cable machine and they are waiting for quotes to get these repaired.

Poolside – Scarlett reported that weeding is underway, so some tiles have been taken out and are having to be relaid. A start has been made with the most stubborn weeded areas, and this will take some time.

Cleaning - Mark added that over the summer the cleaning hours were extended because of the longer opening times, but now they're going back to the winter model.

Broken Front door – Scarlett explained that the original supplier doesn't exist anymore, Fusion has found a new supplier and is obtaining quotes, after which there should be a 3 to 5-day turnaround to get the door fixed.

Steam room – there seems to be the same issue with a particular part not working. Fusion is investigating whether to do a part for part fix or an entire replacement. They have one quote and have requested two further quotes and then will decide which solution is preferable.

Outside saunas – Scarlett stated that both outdoor saunas are working but people tend to go for the traditional one inside.

Male wet rooms - Scarlett stated that they have been closed this week for tiling and for re-sealing but should be open from tomorrow.

Chair/Centre Manager inspections

Marc made a proposal to do fortnightly inspections with the Lido managers which had been done historically – he will liaise with Scarlett to set up a timetable.

Mark suggested that the Committee review the reports of those inspections rather than discuss cleaning and maintenance issues in detail, leaving more strategic issues for the Committee to discuss. No decision was taken on this suggestion.

Quarterly report data for the summer period

Mark shared his screen and took the Committee through headline data covering the summer period. There has been a substantial increase in footfall during the summer due to the exceptional weather.

Concessionary memberships - there has been a 21% increase on year on year, with the number of U18s, over 65s and disabled users increasing.

There is limited data on ethnicity based on what people provide.

Draft SDP

There was discussion about the timing of the SDP and the need to have it ready in good time for review. Mark suggested that the format and the contents of the SDP be reviewed and simplified. He offered to share a proposed template with simplified objectives.

November AGM

The date has been agreed for November 16th.

BLSC update

Tina raised concerns about the time lag for Fusion seeking quotes for several broken machines in the gym as machines have broken before. Fusion assured that this is a short-term measure as the new equipment will come with service agreements.

Lambeth update

SH reiterated to the Committee that Lambeth were currently going through a major restructuring and that this was having an impact across the Council.

AOB

Giles asked if he could have the electricity and gas consumption figures for the last year on a half hourly basis. Scarlett stated there is a report in the corridor but not on half hourly one, but she thinks she has that data and will get it to Giles.

Next meeting date and venue

The next meeting is on the 10th of November at 6pm.