



BLU News!

June & July 2018

BLU & BLSG AGM

Will be taking place on Saturday 22nd September 2018 in the Whippersnappers' room from 9.30am-12.30pm.

THE LIDO CAFÉ CLOSURES

- Sat 7th July - Closed all day - Wedding (hut will be open)

The beach hut will remain open when the sun shines and the heat is up.

LAMBETH COUNTRY SHOW

Please note that the park will be affected by the Lambeth Country Show on 21st/22nd July 2018. We have been assured by organisers that there will be normal access to the Lido.

STREAMLINE SUMMER RACES AND ANNUAL PARLIAMENT HILL REMATCH

Summer Races will take place on 7th July 6-8.30pm. Race registration is on the day from 4:30pm poolside. Races include 1 Mile, 1/2 Mile, 100m and children races. Streamline Swims is looking for 50m and 100m front crawl sprinters for the Parliament Hill Lido 80th Celebration rematch between Brockwell Lido and PH Lido on 14th July 6:30pm - 7:30pm (age categories 18-29, 30-45, 46-55 and 55+). Please get in touch with Mike or Sarah

Hugely popular they are taking bookings for new group sessions: July 23rd, 5 week session 7-8pm Mondays. July 24th, 7 week session, 7-7.45am, Tuesdays. July 25th, 10 week session, 7-8 pm, Wednesdays.

For further information and 1-1 coaching contacts Mike and Sarah www.streamlineswims.com

LUNA CINEMA

[The Shape of Water](#) is coming to Brockwell Lido, September 27th. Book now via Luna Cinema.

SUMMER SWIM PASS

Summer swim passes are on sale and run until 30th September, available from reception.

Current prices are:

Adult: £116.41

Junior: £78.41

Family: (2 adults and 2 under 16s) £296.90

Concession: £97.30

Family Concession: (2 adults & 2 under 16s) £198.71

Early Morning season ticket (6-10am Mon-Fri): £76.13

DRY SIDE LOCKERS

Many lockers are being left locked, empty and open which means no one else can use them. This happens all the time, every day, and it is annoying. Lockers are not for overnight storage use and they are not to be left locked, open and empty for any reason. Please unlock them and leave them unlocked for other users. If you find a locker in this condition, please report it to reception asap, they will then unlock it. If they don't know about it, they cannot resolve the issue. Anything left in lockers overnight will be removed.

HYGIENE

Paper towels and spray are provided in the gym for users to wipe down kit after use. It's unfair for the fitness team to have to clean users sweat from the floor or machines. Please help to keep the facility clean. Please also bin your any used paper towels and do not leave them on machines.

CANCELLATIONS AND FREEZING MEMBERSHIP/CHANGES TO MEMBERSHIP

As of 1st February, Fusion have implemented a direct membership administration team to support Centres with membership changes. Members will now need to go direct to the webpage and select contact us, then use the relevant drop down from the list. The membership administration will respond to all enquiries and requests within 72 hours. Please note that if members give one full month's notice (before the 1st of every month) you can cancel membership OR freeze it from a week to longer, if you are going away, so you don't waste your membership. If you want to freeze membership within this period, it has to be approved by the General Manager based on medical grounds only.

CLASS CANCELLATIONS

Fusion HQ have changed the cancellation time to FOUR HOURS prior to the start of a class. If you do not cancel at least four hours in advance you will be charged and unable to book until you have paid. This is to allow those on a wait list time to get to a class and make arrangements if need be. In the past, too many people have cancelled an hour before class, which gives those on a wait list little time and this means classes are not full where they could and should be.

LIDO ACCESS

All members must use their membership card to gain access. No card means no access. The team at reception are under strict orders to not open the gates. If you have misplaced your card, a new one can be purchased for £5 at reception.

BLU MEMBERSHIP

BLU relies on you, our members, to give us credibility and influence when it comes to taking ideas and complaints to Fusion. Could you get a friend who uses the Lido to [join us](#)? There's no fee, no annoying emails, one Newsletter every month, and if you're interested in being more involved in the present and future of the Lido and BLU, we'd love to hear from you.

SWIM

- Free swimming for over 60s, weekdays before 10am.
- Check out concession prices for various groups, early bird swimming discounts, and family tickets for 1 or 2 parent families with a second parent receiving a 50% discount and the children also receiving discounted rates. Contact the team at Brockwell Lido for more information, or enquire at reception.

SOCIAL MEDIA

BLU

Twitter: @BrockwellLido
Facebook: @BrockwellLidoUsers
Instagram: brockwellidousers

BROCKWELL LIDO

Facebook: @BrockwellLidoUK
Twitter: @Brockwell_Lido
Instagram: Brockwell_lido

HEALTH SUITE

A polite notice to all users that no oils, salts or body lotions are to be used anywhere in the health suite and please note SHAVING IS NOT PERMITTED. Several people have been politely asked to refrain from this, it is highly unpleasant for other users. We would also like to advise that food is also not permitted within the Health suite area. Please shower before and after you use the sauna, steam room and hydrotherapy pool. It's up to everyone to help keep this facility clean by following all rules. BLU members may ask you to stop doing any of the above if they see you, respect everyone's wishes. If you are walking between the pool and the dry side, PLEASE wear footwear and avoid dripping on the floor in reception to avoid accidents.

SOCIAL MEDIA MANNERS

BLU does not condone and will not tolerate bullying or harassment via social media or in person, of Lido users and staff. We will take all necessary measures to deal with any unsavoury behaviour.

LIDO CAR PARK

Parking enforcement is in effect, please make sure you are parked in the correct bays as tickets will be issued. Drivers who park in disabled bays (without a blue badge), loading bays or even try and squeeze into the motor cycle bays (yes, a few drivers have been wedged in unable to leave) BEWARE! PLEASE don't do it.

MANAGERS' MEETING

BLU reps meet with Lido managers every two months. Please let us know if there is anything you would like us to discuss. Compliments, complaints, suggestions all welcome. If you don't tell us about a problem, we can't fix it! If you have ideas, let us know. We've launched a #TellBLU on our Twitter & Facebook sites where you can tell us what you think - good, not so good or indifferent. ALL views are important, as we have monthly meetings with Lido Management where we raise user concerns.

BLU

BLU is the only official Lido users' group who speak for YOU with Fusion and try and right any user issues. If you see a problem tell a member of BLU or a member of staff and we will do our best to resolve all issues asap. BLU has regular meetings with Lido managers and The Lido Café. Please let us know what you would like us to discuss by emailing info@brockwelllido.com or come find us, one of us can usually be found in the gym, studio, poolside or spa!

BLU WEBSITE - www.brockwelllido.com

PLEASE NOTE, ANY PHOTOS USED ON OUR WEBSITE AND SOCIAL MEDIA MAY NOT BE USED WITHOUT PRIOR PERMISSION FROM BLU.