

BLU Meeting – 10th August 2020

In attendance: Stephen Trowell, Jason DaPonte, Alison Hicks, Ben Longman

Apologies: Adam Bryan, Guy Wickett

We are delighted the lido has reopened

1. Membership

- a) Fusion need to clarify (and simplify ideally) membership options
- b) IT discrepancies on what different memberships are being allocated
- c) ACTION – Can Fusion show the data on whether members are getting whether what they say they're getting. ACTION - Can Fusion share the info from their reviews

2. Fusion staffing changes

- a) We note with regret that manager Mo Farah has left. We will offer support for the recruitment process.

3. Lido Member Cards

- a) Need to change language about BLU on member cards.

4. Answering emails/contact

- a) We will create a rota, with each member taking a month.

5. Newsletter / social media

- a) Alison and Ben will create the next newsletter and look at social media

6. Paint

- a) Slippery paint – what are Fusion doing?

7. AOB

- a) Our sympathies with Yvonne Levy, who has broken her hip