

# BLU News! January 2017



And now we welcome the New Year. Full of things that have never been.  
Rainer Maria Rilke

## COMPLAINTS

Several users have complained about having to change in the corridors/wet side while the dry side refurb has taken place. Given that we now have two shiny new changing rooms, the only other way to have carried out the work was to have closed the entire Lido, which would not have been welcomed. It's not that hard to walk over to the wet side for a shower, or shower at home if you are on your way home. It seems whatever is done, people must complain, but these complaints are, we feel, unwarranted. Most users have been gracious, but the few who have complained have done so without good reason.

## CRISIS SWIM

More than £13,000 was raised by the brave swimmers who took part in the swim for Crisis. Thanks to everyone involved.

## CHRISTMAS DAY SWIM

The Christmas Day swim was fully booked with 75 swimmers taking the plunge. Mince pies and mulled wine were happily quaffed post swim. Thanks to the lifeguards who came out to watch over everyone on the day and the volunteers who assisted with food and drink.

## WET SIDE MALE AND FEMALE CHANGING ROOM REFURB

Due to start in spring and be ready by April. Wet side users are able to use the dry side changing rooms until the refurb is finished.

## GYM REFIT

A gym re-fit is planned to start after the wet side works are complete and be ready in time for summer, which probably means an Easter start, but this is TBC. We fully expect Fusion to hold a consultation with Users, as in previous years, so that we can all voice our thoughts, opinions and needs. Please keep in touch on social media and notices at the Lido for further details re the consultation. Questionnaires are also going to be handed out in the coming weeks asking for your thoughts, if you care and want a say, take the time to fill them in and hand them in. Equipment is being monitored to determine whether we need more of some machines.

## LIDO'S 80th CELEBRATIONS - WE NEED YOUR SUGGESTIONS AND WE NEED THEM NOW!

2017 sees the 80th anniversary of the Lido opening in 1937. At the opening ceremony on July 10th 1937, the Mayor of Lambeth threw a schoolgirl into the pool. Who can we throw into the pool at the 80th celebrations? Let us know how you would like to celebrate. You can email BLU on [info@brockwelllido.com](mailto:info@brockwelllido.com), tweet us @BrockwellLido or contact us on Facebook, tweet Fusion @Brockwell\_Lido or send them a message on Facebook. We're making plans now. All ideas are welcome.

## LIDO CAFE

Is open for business. Please check directly with them for closures.

## COLD WATER SWIMMING DOS AND DON'TS

New to cold water swimming? PLEASE TAKE CARE AND READ THE RULES. Do not push yourself until you feel dizzy or get hypothermia, it's no fun. We all like a challenge, but there are plenty of other ways to test yourself without making yourself sick. The best way to ease into cold-water swimming is to swim throughout the year, allowing your body to gradually acclimatise to the change in water temperature. If you really want to give it a go, do a few strokes and then half a length and ease your way gently.

## LIFEGUARD TRAINING AT THE LIDO

The lido is looking to add more Lifeguards to the team, please email David Hudson the new Wet Operations Manager at [David.hudson@fusion-lifestyle.com](mailto:David.hudson@fusion-lifestyle.com) if you know of anyone who may be interested.

## SOCIAL MEDIA MANNERS

BLU does not condone and will not tolerate bullying or harassment via social media or in person, of Lido users and staff. We will take all necessary measures to deal with any unsavoury behaviour. At this year's AGM, BLU announced an investigation into contraventions of their constitution by a member. As a result, the decision has led to the termination of the individual's membership of BLU with effect from 1st November 2016. On joining BLU, members agree to conduct themselves with mutual dignity and respect for all. We take harassment and bullying very seriously and will always take action when required.

## LIDO CAR PARK

Parking enforcement is in effect; please make sure you are parked in the correct bays, as tickets will be issued. Drivers who park in disabled bays (without a blue badge), loading bays or even try and squeeze into the motorcycle bays (yes, a few drivers have been wedged in unable to leave) BEWARE! PLEASE don't do it.

## MANAGERS' MEETING

BLU reps meet with Lido managers every month. Please let us know if there is anything you would like us to discuss. Compliments, complaints, suggestions all welcome. If you don't tell us about a problem, we can't fix it! If you have ideas, let us know. We've launched a #TellBLU on our Twitter & Facebook sites where you can tell us what you think - good, not so good or indifferent. ALL views are important, as we have monthly meetings with Lido Management where we raise user concerns.

## BLU

BLU is the only official Lido users' group who speak for YOU with Fusion and try and right any user issues. If you see a problem tell a member of BLU or a member of staff and we will do our best to resolve all issues ASAP. BLU has regular meetings with Lido managers and The Lido Café. Please let us know what you would like us to discuss by emailing [info@brockwelllido.com](mailto:info@brockwelllido.com) or come find us, one of us can usually be found in the gym, studio, poolside or spa!

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