

**Minutes of the Brockwell Lido Users' Forum/AGM and the BLSG AGM.
Saturday 26th September 2015.**

Venue: Whippersnappers Room, Brockwell Lido.

In Attendance:

CJ Faucher – BLU Chairman
Ruth Thompson – BLSC Chair
Luke Fenton – Lido General Manager, Fusion
Ian Cooper – Regional Business Manager, Fusion
Steve Parker – Divisional Business Manager, Fusion
Greg Knight, Lambeth Commissioning
(Approximately 63 attendees)

Welcome and Introductions

CJ Faucher welcomed everyone to the meeting and explained BLU's role. He then asked the guests from Fusion and Lambeth to introduce themselves. He explained that all required documents were emailed to members, but BLU had provided limited documents available on some chairs in the meeting. He also mentioned that the feedback sessions would be a repeat of last year's very successful method with BLU Committee member Julian Fox managing the session. Comment sheets were put up on wet and dry-side BLU boards and by the exercise studio boards, to invite views of all Lido users and these will be discussed later. The overview and agenda of today's meeting were shared with members.

Quick show of hands for use of:

Pool - 33
Gym -15
Spa -13
Classes - 12

Luke Fenton (Fusion) – Summary report

Thanked people for their attendance, report will cover the achievements of the Lido since last year.

Firstly, shared congratulation for Claire Bushell (Lido GM on maternity leave), on the birth of her baby boy Zachary.

Successful year of winter swimming with 1,575 swimmers, a 75% increase. Month on month increases were 54% in November, 98% in December, 104% in February and 67% in March. January saw a decrease of 16%.

128,404 customers enjoyed a swim, slightly lower than in the summer of 2014 which was an exceptionally hot year.

Number of lifeguards now 30, an increase of 8 and they have also had increased training. The Lido participated in the independent QUEST assessment and achieved an 'excellent' rating, in the top 20% of centres which took part (this numbered 3000).

Schools programme

- Involved 8 schools and 240 participants received a 40 minute lesson provided by Mike and Sarah. 13 schools were involved in 2014 and we have already begun recruitment for 2016.

Events

- Fun palace 2014 was a great success with over 2000 people attending.
- The Crisis swim raised £1800
- The brass band carol concert raised £300 for St. Christopher's. This event will take place this year on the 12th of December.
- 120 people did the Christmas day swim and Fusion look forward to repeating this event this year
- 70 people took part in the winter gala and Fusion are looking to run this again
- Annual swim races, 70 participants and will run next year
- There were 5 cinema screenings
- 2 sunrise and sunset swims were held and plan to do more of these in 2016
- Fusion also ran an outdoor active programme, of the session on offer bootcamp and boxfit were the most popular: approx. four sessions a week and most reached capacity

Fusion continue to develop relationships with partners, BLU, BLSG, Lido Café and Brockwell Park Community Partners.

Overall, 277,000 people have visited the Lido, a 3% increase on last year

A new maintenance technician has been appointed – Kevin, which will allow more reactive maintenance as well as put a proactive maintenance plan in place for contractors.

Luke thanked everyone for his warm welcome, support and feedback.

(After prompt from the room) Wind rush Aquathlon was also a great success and will do again next year.

Questions?

“Will lifeguards get the ‘living wage’?”

(Luke) Fusion will talk again to BLU about this.

(Ian) From the 1st of April the National Living Wage will apply. We feel we are competitive.

“What are your aspirations for this coming year?”

(Luke) To build and grow on previous work, work with BLU and BLSC, improve facilities and offerings within the centre, increase participation and kudos of the Lido.

“Will winter gala planning be open to participation from swimmers?”

(Luke) Nothing planned at present

“Do you track demographics and inclusivity? Does QUEST include that?”

(Steve) Yes, a mosaic of that is done for QUEST, sharing demographics but this is largely Lido members, not casual swimmers.

(Ruth) BLSC also monitor this closely, we review data roughly quarterly.

Lido Forum Feedback

There had been 450 responses in advance to the Forum for requests for feedback, a 10% increase from 2014. CJ had collated all the feedback.

Julian Fox listed the 10-12 most cited complaints or suggestions under four headings (see Appendix): Pool/Changing Rooms; Gym; Spa and Classes; Anything Else.

There were questions from the floor under each category:
(Questions attached in separate document (awaiting Fusion answers..))

Pool/Changing Room:

Gym:

Spa and Classes:

Anything Else to Do with the Lido:

Annual General Meeting

This part of the meeting, and the elections for Committee members, was managed and chaired by Adam Steinhouse.

A. BLSC – Chairs Report

Ruth Thompson delivered the Chair’s report (which was emailed to all members and is available on the BLU website).

She drew the meeting’s attention to five key areas:

(i) There had been a significant increase in the take-up of people from social housing using the Lido [through an off-peak concessionary scheme](#). [over time](#), BLSC is aiming to reach a thousand households;

(ii) Car parking has improved considerably, now that there is signage and a system for using it. However, there continue to be people wrongly using disabled bays;

(iii) Fusion still needs to revive its initiative to look into ways of improving energy efficiency;

(iv) [Pack of space at the Lido was a bug constraint and Fusion were looking with BLSC at what might be done to create more](#); and

(iv) Change of constitution (covered later).

B. **BLU – Chair's Report**

CJ Faucher delivered the Chair's report (which was emailed to all members and is available on the BLU website).

He thanked Linda Spashett, the previous Chair, warmly for her work and he drew the meeting's attention to positive and negative developments during the year.

(i) Among the positive developments were: the new BLU website; Facebook and Twitter re-launches with growing popularity and increased followers, BLU invite to Mayor of London's Office, BLU thermometers of change, cold water swim gala; increase in the number of the winter swimmers; seven day winter swims, the Christmas Day Swim. Popularity of Sunset and Sunrise swims.

(ii) Among the negative developments were: lack of water pressure on busy days; some maintenance issues, and continued issues with the Spa and wet-side changing rooms, still having half pool restrictions, swimmers terrace litter, gym and changing room cleanliness and gym floor continued [to be issues](#).

CJ said that BLU had regular monthly meetings with the Lido Manager, Luke, and these had proved very useful to raise issues that affected all BLU users. He encouraged anyone who had issues, suggestions or complaints to contact him or any other members of BLU so their views could be channelled to the management.

The Minutes of the 2014 Forum were approved.

The Financial Report of the Treasurer was approved.

BLU Committee Elections.

There then followed the election of BLU Committee. A BLU member, Tim Sutton, asked to be included as one of the nominees. After a brief discussion, CJ asked the members to vote and decide if Tim was to be allowed to stand. The meeting agreed that he should be allowed even though his nomination had not been formally and correctly received as per the existing BLU constitution.

Adam Steinhouse read out the names of each nominated member standing for the Committee and Officer positions, in alphabetical order.

Members then voted on each nominated member standing for the Committee and Officer positions, in alphabetical order.

The following 15 people were duly re-elected to the BLU Committee by majority vote with the number of votes in brackets:

Sara Atkinson – Treasurer (42)
Linda Casbolt – Membership Secretary (43, one abstention)
CJ Faucher – Chair (44)
Julian Fox _____ (41)
Mary Hill _____ (40)
Judy Holman _____ (41)
Bianca Ioannides _____ (42)
Humphrey Keenlyside – Secretary (43)
Yvonne Levy _____ (40)
Lara Mifsud-Bonici _____ (38)
Shelley Silas – Deputy Chair (43)
Linda Spashett _____ (41)
Ruth Thompson _____ (40)
Carolyn Weniz _____ (40)
Guy Wickett _____ (40)

(Tim Sutton (6) Not Elected).

BLU Constitution

CJ said there was a need to change the BLU constitution in order to bring it in line with the requirements of other similar local organisations and its membership, and to ensure it reflected a more open and democratic stance for BLU members. The changes had been circulated in advance. The constitutional amendments were approved with one change proposed by a member, covering ejection of members. Instead of the phrase “for good reason”, the proposed wording “In the event of breaches of the Constitution, *or* Code of Conduct”.

This change was put to the floor and agreed, with 45 members voting in favour of the new Constitution. **The amended BLU Constitution was declared adopted.**

A question was asked from the floor to confirm that no changes to the Constitution can be applied retrospectively. CJ confirmed that no changes to the Constitution will be applied retrospectively.

BLSC

1. Election of BLSC Committee

Adam Steinhouse read out the names of those nominated by the various BLSG Participating Organisations to represent them on the BLSC:

<u>CJ Faucher</u>	<u>Brockwell Lido Users</u>
<u>Julian Fox</u>	<u>"</u>
<u>Humphrey Keenlyside</u>	<u>"</u>
<u>Yvonne Levy</u>	<u>"</u>
<u>Ruth Thompson</u>	<u>"</u>
<u>Susy Hogarth</u>	<u>Brockwell Park Community Partners</u>
<u>Miranda Payne</u>	<u>Effra Housing Cooperative</u>
<u>Michael Boyle</u>	<u>Friends of Brockwell Park</u>
<u>Giles Gibson</u>	<u>Herne Hill Forum</u>
<u>Sophia Marsh</u>	<u>Herne Hill Society</u>

They were duly re-elected to the Committee (there were three abstentions).

2. BLSG Constitution

Ruth explained why there was a need for changes to the BLSG Constitution, the principal ones being to allow for new members and to bring it more into line with the present day functions of the organisation.

Two questions were asked from the floor.

(i) whether BLSC minutes could be made public. Ruth said she would consult the Committee to ask whether this might be possible, but that some information would have to be redacted for commercial sensitivity. At the moment, Fusion shared information with BLSC that it would not wish to be made public and it would be detrimental to user and community interests if the Committee could not have access to that information.

(ii) why, under the proposed changes, an organisation would have to be in existence for 12 months and have a membership of at least 30 to be considered for membership of BLSC. Ruth responded that there needed to be assurances that organisations were well established [and had community support](#) before they could join.

The meeting then voted on the proposed changes to the Constitution. 27 voted in favour, 2 against, and there was 1 abstention. **The amended BLSG Constitution was declared adopted.**

Any Other Business

A question was asked both of Fusion and BLU whether the petitioners would receive an acknowledgment of their petition calling for the reinstatement of Tara Fisher-Harris, who had previously been employed at the Lido. Luke and CJ replied that the petitioners would receive an acknowledgment.

Shelley drew the meeting's attention to the Fun Palace event, hugely successful last year, which was taking place on Sunday 4th October.

Hilda drew the meeting's attention to the Herne Hill Music Festival.

CJ thanked all the Fusion and Lambeth representatives for attending, and thanked the BLU members for their attendance and participation, and hoped to see everyone next year.

Meeting closed 12:15pm.